



DISPUTES MUST BE MADE IN PERSON OR WRITTEN/SIGNED REQUEST THROUGH THE MAIL

Consumer Credit Bureau Dispute Form

TO BE COMPLETED BY THE CUSTOMER

Date

| | |
|--------------------|----------------------------|
| Customer Name | Customer Address |
| Customer SSN | Loan Number being disputed |
| Home Telephone No. | Work/Cell Telephone No. |

REASON FOR DISPUTING THE TRANSACTION(S)

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INDICATE IF YOU HAVE ANY OF THE FOLLOWING:

- Police Report
 Fraud Affidavit
 Identity Theft Affidavit
 Court Order
 Copy of Consumer Credit Report

I attest that the information provided on this statement is true and correct.

Customer's Signature

Date

TO BE COMPLETED BY THE BRANCH/DEPARTMENT RECEIVING THE DISPUTE

Check Appropriate Box

- Dispute made in person - signed & completed form
 Dispute made by Mail (signed letter attached)

FOR BANK USE ONLY

| | | |
|--------------------------------------|---|-----------------------|
| Branch Receiving Dispute: | Print name of Employee Receiving Dispute: | Dispute Forwarded To: |
| Date Received by Credit Dept/Branch: | Print name of Employee Receiving Dispute: | Investigated By: |

Investigation Information

Date Started: _____ Date Ended: _____

Information Reviewed:

Conclusions/Findings:

Resolution:

- Corrected information sent to: _____
Date: Sent to CRA _____ Date corrected on System (if applicable) _____
 Frivolous/Duplicate dispute
 Irrelevant Dispute/Insufficient info
 Info accurate, Credit Reporting Agency error (customer to contact CRA)
 Info reported correctly, no corrections made/sent